

## **What's changing?**

CVS pharmacies will no longer be in-network beginning January 1, 2025. To maximize their insurance benefits, members who use CVS should be directed to switch to an in-network pharmacy.

## **What do members need to do?**

For members who do not use CVS pharmacies there should be no impact.

Members who use CVS pharmacies should:

- 1) Talk to their doctor to change their preferred pharmacy to an in-network pharmacy, so future prescriptions can be sent to an in-network pharmacy. Members can search for in-network pharmacies inside their member portal or at [https://selecthealth.rxeob.com/mdb\\_sh/public/pharmacysearch](https://selecthealth.rxeob.com/mdb_sh/public/pharmacysearch). This pharmacy search can be accessed by going to **SelectHealth.org** > Pharmacy > Pharmacy Resources > Find a pharmacy near you. Scripius members can navigate to **Scripius.org** > Members > Resources > Pharmacy Lookup.
- 2) Once a member has identified a new, in-network pharmacy, they should contact the new pharmacy for assistance in transferring existing prescriptions from CVS to the new pharmacy.

Members who decline to switch to an in-network pharmacy and use CVS pharmacies after January 1, 2025, have two options:

- 1) They can pay cash at the point of sale and apply for reimbursement for covered medications. Members will be reimbursed at the Select Health/Scripius allowed amount meaning they will likely only be reimbursed for a portion of what they paid at the point of sale.
- 2) They can pay cash at the point of sale and not apply for reimbursement. These members can use tools (Rx Savings Solutions) within our member experience to find coupons that may lower the cash cost of their medications when they use CVS.

## **Why did this change happen?**

CVS presented a new reimbursement contract to Select Health/Scripius for 2025. This proposed contract would raise the out-of-pocket cost for members while at the same time decreasing the ability of Select Health/Scripius to maintain competitiveness in the market. As Select Health/Scripius and CVS were unable to reach agreeable terms and because CVS' proposal did not align with our mission, vision, and values, Select Health/Scripius was forced to terminate the contract.

## **Does this change impact all states?**

Yes, this change has a nationwide impact for all members who use CVS pharmacies.

## **How many members will be impacted?**

Roughly 5% of Select Health/Scripius members currently fill prescriptions with CVS pharmacies. This is approximately 37,000 Commercial members, 8,300 Intermountain caregivers, 4,000 Medicare members, and 4,500 Medicaid members that may be impacted.

**How easy will it be for members to switch pharmacies?**

A geo-analysis report shows that there is an in-network pharmacy located within a three-mile radius of all current CVS pharmacies. At the member's request, the new pharmacy will assist the member by contacting the CVS and having existing prescriptions transferred.